

# PROMISE NDIAGWALU

## PROFILE

A Computer Science graduate. Through my years of study, I acquired a strong knowledge of programming, data management, and statistics. I also showed a high level of motivation and eagerness to succeed. My placement year and previous job provided me with a strong understanding of how to work with databases and enabled me to develop a collaborative attitude.

## EDUCATION

### **Graduate Diploma in Business Analytics (In View)**

Cambrian College  
Canada

### **Bachelor of Science in Computer Science – (Evaluated by WES as a 4-year Degree in Canada)**

Bingham University  
Nigeria  
August 2019

## TOOLS AND SKILLS

- Knowledge of Python and R
- Statistical Analysis
- Database Management
- SQL
- PowerBI
- Data Visualization
- Data pre-processing and cleaning
- Data Analysis and Reporting
- Project Management
- Google Analytics
- Microsoft 365 Suite

## WORK HISTORY

### **OFFICER II (ICT) | TRANSMISSION COMPANY OF NIGERIA (TCN)**

**June 2022 – October 2023**

Inspection of newly acquired ICT tools and equipment.  
Configuration and setting up of new Computer systems.  
Technical support in Server Configuration.  
End-user support.  
Maintenance of staff systems.

### **DATABASE ADMINISTRATOR (ICT) | JONAT ENGINEERING CONSULTING & SERVICES LTD**

**September 2021 – June 2022**

Established procedures to improve data collection, system usage, data extraction, reporting, data exchange, and data transfer processes.  
Collected and organized data to be uploaded into the system.  
Managed and maintained large databases and resolved any database software issues.

## COMPETENCIES

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- Problem-Solving
- Communication
- Creativity
- Decision-Making
- Critical Thinking
- Collaboration
- Attention to Details
- Time Management
- Attention to Details
- Flexible and Adaptable
- Analytical Mindset
- Continuous Learning

### **CYBER SECURITY TECHNICIAN (ICT) | ABUJA ELECTRICITY DISTRIBUTION COMPANY (AEDC)**

#### **March – November 2020**

Assisted internal and external customers to solve computer network problems on time.

Conducted security assessments and made recommendations for disaster recovery and system/network security.

Modified network security to prevent unauthorized access of information.

Encrypted company computer systems to protect data.

### **ICT INTERN | TRANSMISSION COMPANY OF NIGERIA (TCN)**

#### **March – September 2018**

Assisted internal and external customers and clients to solve computer-related problems on time in the Help Desk unit.

Recorded investments that met the long-term financial objectives and risk tolerance of the company in the Portfolio management unit.

Modified the company's website and database in the Web/Database unit.

Supported and maintained IT infrastructure, in the Service Management unit.